



St. Michael's

Church of England Primary Academy
support@stmich21.bham.sch.uk
0121 554 7818

Family Support

Wednesday 8th December, 2021

Family Support

We are afflicted in every way, but not crushed; perplexed, but not driven to despair; persecuted, but not forsaken; struck down, but not destroyed;

-2 Corinthians 4:8-9

Life is not always plain sailing. Life is not always simple. Life is full of challenges. Our values of Love and Community underpin our actions as a school. We are here to help. If you need support with food, please ask. If you need support with application forms, please ask. If you need support with another area of your life, please ask.

Who can I talk to?

Mrs Begum is our **family support worker**. Her job is to provide support, advice and information to the families within our community. Mrs Begum can help you with any worries that you may have in relation to your child's education, behaviour and wellbeing. She is also here as someone to talk to if you need it!

Mrs Begum can meet with you at school at a time to suit yourself. Advice and support is confidential, although concerns relating to the safeguarding of children will always be dealt with in accordance with the school's Safeguarding and Child Protection Policy. She may not have all the answers, but hopefully Mrs Begum can help you to work out how to find them!

Mrs Begum can provide support by:

- Providing information and signposting to other services in the local area
- Liaising with a range of external services such as housing and Social Care
- Giving assistance in completing paperwork and forms e.g. housing, special educational needs, school places and benefits
- Being in attendance and offering support at school and other agency meetings
- Providing advice and support in promoting positive behaviour at home
- Issuing guidance with career, personal development and access to training and workshops in school

Mr Hynan and **Mr Martin** are the headteacher and deputy headteacher respectively. Their roles include being **designated safeguarding leads** for the school. A designated safeguarding lead is the person appointed to take lead responsibility for **child protection** issues in school. If you ever have a concern related to the safety or well-being of a pupil, please speak to either Mr Martin or Mr Hynan.

The bottom line is: you are not alone. If you need help, please do not hesitate to ask.

You can access this help by:

- Speaking to Mr Hynan, Mr Martin or Mrs Begum in person
- Emailing support@stmich21.bham.sch.uk
- Phoning school on 0121 554 7818